

Johnson Health Tech North America  
1600 Landmark Drive  
Cottage Grove, WI 53527



### UNUSED Parts Credit Form

- 1. The original shipping fee is non-refundable.**
2. Customer is responsible for all expenses associated with returning the item.
3. All items must be returned to the address above in new and working condition to receive a refund.
4. Item must be returned within 30 days of the original purchase date to receive a refund.
5. You must contact JHTNA to obtain a return authorization number before you return your item. No refunds will be given without an RA number.
6. If possible, pack your return in the original shipping package with all original packing materials.
7. Include the packing slip and this form in the box.

Part(s) being returned:

Return Authorization Number
<b>R</b>

Name:	Phone #:	Date:
Address:		
City:	State:	ZIP:
Reason for Return:		
Last 4 digits of Credit Card Used or Account Number:		

**To obtain your RA number please contact:**

Out of Warranty Tech Support: 888-993-3199  
Vision Fitness Customer Tech Support: 800-335-4348  
Matrix Fitness Customer Tech Support: 866-693-4863

This return form is only for parts purchased directly from Johnson Health Tech North America. If your parts were not bought from JHTNA, please contact the store from which you made your purchase for returns.